

Smartphone-based supervision and engagement tool for probation, parole, pretrial, and treatment court clients.

The **SCRAM TouchPoint™ mobile app** enhances communication between officers and clients while saving time and resources for supervising authorities. By providing a GPS point with each check in and the “locate now” feature which allows officers to ping the location of the phone on-demand, supervising authorities have even more data to hold clients accountable.

TouchPoint is ideal for:

- Standalone supervision for low-risk clients
- Enhanced supervision for SCRAM Systems electronic monitoring clients
- Integration with SCRAM Nexus® and SCRAM 24/7™ Platforms



Mobile Check-In

- Two-layer verification using biometrics and facial authentication
- GPS points with every check-in
- Configurable questions



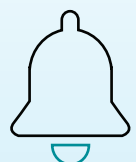
Document Management

- Send and receive paperwork and obtain eSignatures on necessary documents
- Access and store digital documents
- Share valuable client support and services resources



Messaging

- Secure, text-like messaging with read receipts and printable transcripts
- Text-to-All for mass messaging
- Clients can set and use their preferred language for messaging



Electronic Monitoring Notifications

- Automated notices on common EM tasks
- Promotes client compliance



Appointment Reminders

- Automated notifications for upcoming appointments
- Decreases no-shows and reduces technical violations

TouchPoint improves compliance and outcomes by helping clients complete the terms of their supervision. For added ease, multiple languages are available for the client to set and use their preferred language.

Secure, Real-Time Messaging



Facilitate Effective Communication

- Text-like messaging gives clients an intuitive and modern method to communicate with their supervising authority
- Read receipts ensure officers know when clients open and view messages, and all transcripts are saved and printable
- Send important messages or invoice payment links to all or a portion of clients with the Text-to-All feature

Mobile Check-In



Keep Clients Accountable

- Enables clients to complete scheduled or on-demand self-reports, right from their smartphone
- Records a GPS point and client photo with each check-in, providing additional insight into a client's response
- Verify key client information with configurable questions

Appointment Reminders



Reduce Technical Violations

- Automated appointment reminders alert clients on scheduled and upcoming appointments, helping them meet their supervision requirements
- Clients are sent reminders 24 hours and 2 hours before their scheduled appointment, supporting EBP best practices

Electronic Monitoring Notifications



Promote Client Compliance

- When integrated with SCRAM Systems EM devices, clients receive notifications on routine EM tasks, creating an audit trail with delivered and read time stamps
- Automated reminders can save supervising officers an average of 42 minutes per client per month

Document Management



Eliminate Paper Pushing and Increase Efficiency

- Securely and electronically send, receive, access, and store supervision paperwork and other important documents
- Remove the need for manual paper handling, scanning, and uploading documents
- Request and collect eSignatures in the app that are needed for a client's supervision plan